

Quality Policy Statement P5.2 - Issue B

TECNI Ltd (the 'Organisation') aim to provide a 'best in class' service and defect free products to our customers on time and within budget.

The Organisation operates a Quality Management System (QMS) in accordance with BS EN ISO 9001.

The scope of the quality system of the Organisation is:

The supply of wire rope products and lifting equipment, the manufacture of wire rope and lifting assemblies to customer specifications and associated product design.

The Management is committed to ensuring:

- The development of the Quality Policy and its objectives by monitoring, reporting and acting upon; Non-Conformance Reports, Delivery Performance, Customer Feedback, Management Review Meetings, Supplier Performance and Internal and External Audits.
- Customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Management Reviews set and review the quality objectives and report on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the QMS.
- The availability of resources for the implementation of the QMS.
- Personnel understand the requirements of this Quality Policy and work in accordance with the contents of the Quality Procedures Manual.
- The Organisation complies with all relevant statutory and regulatory requirements.
- This Quality Policy is regularly reviewed in order to ensure its continuing suitability and ensuring copies of the Quality Policy are made available and communicated to all members of staff.
- Employees are trained to meet the needs of the organisation.

Trevor Heyworth Managing Director

Date: 22/08/2018 Review by: 30/08/2019